

“Shell BonusLink 50% Rebate Redemption” Terms & Conditions

1. The Shell BonusLink 50% Rebate Redemption (“**Program**”) will commence from 7 July 2017 to 8 August 2017, both core dates are inclusive (“**Program Period**”).
2. This Program is organised collectively by Shell Malaysia Trading Sdn Bhd and Shell Timur Sdn Bhd (collectively, referred to as “**Shell**”) and is open to all Shell customers who are registered as primary BonusLink cardholders in Malaysia (“**Customers**”) at all Shell retail stations in Malaysia (“**Shell Stations**”). For the avoidance of doubt, this Program will not be applicable for those Customers who are supplementary Bonuslink cardholders.

BonusLink 50% Rebate Redemption

1. With this Program, Customers will be able to use their BonusLink Points to redeem the following products (collectively, referred to as the “**Shell Products**”):
 - (i) Shell fuel (i.e. **Shell FuelSave95, Shell FuelSave Diesel Euro2, Shell FuelSave Diesel Euro5, Shell V-Power 97, Shell V-Power Racing**)
 - (ii) **Lubricants**
 - (iii) **Select products** (except for tobacco, Touch & Go, E-PAY related products and Government controlled items such as sugar and flour)
 - (iv) **Shell-BonusLink Premium Items** available at Shell On-The-Spot outlets under this Program
2. Subject to Clause 5 and 6 below, the amount of BonusLink Points that will be deducted for redemption during the Program Period will be 50% of the actual amount.
3. Customers are however required to have the amount of BonusLink Points required at the point of redemption (“**Redemption Date**”), while the 50% will be reimbursed and credited back to the Customer’s BonusLink Account after seven (7) working days from the Redemption Date.

For example:

- (a) If a Customer chooses to redeem a Shell Products that is worth RM30.00 (i.e. equivalent to 3,000 BonusLink Points), the Customer will be able to redeem the Shell Products for 1,500 BonusLink Points under this Program.
 - (b) The Customer will however first need to redeem the RM30 Shell Products by utilising 3,000 BonusLink Points on the Redemption Date, after which 1,500 BonusLink Points will be reimbursed and credited back to the Customer’s BonusLink Account after seven (7) working days from the Redemption Date.
4. Customers can only redeem their BonusLink Points under this Program at Shell Stations in multiples of one hundred (100) BonusLink Points. For example:
 - (a) one hundred (100) BonusLink Points is equivalent to Ringgit Malaysia One (RM1);
 - (b) one thousand (1000) BonusLink Points is equivalent to Ringgit Malaysia Ten (RM10); and
 - (c) three thousand (3000) BonusLink Points is equivalent to Ringgit Malaysia Thirty (RM30).

For the avoidance of doubt, Customers with less than 100 BonusLink Points will not be able to participate in this Program.

5. Customers may check their BonusLink Points balance at the Shell payment counter, BonusLink website or through the BonusLink Mobile App prior to redeeming the Shell Products. In this respect, Customers are also required to take note and adhere to the following:

- (a) If a Customer has more than 100 BonusLink Points but does not have sufficient BonusLink Points to redeem the Shell Products, the balance will need to be paid either by cash or credit card.

For example, if a Shell fuel transaction is worth RM40 – a Customer who only has 1,000 BonusLink Points will be able to redeem RM10 (Maximum) and will also be required to pay the balance of RM30 either by cash or credit card.

- (b) The 50% reimbursement in such instances will however be in the form of BonusLink Points and only be in respect of the BonusLink Points that had been used to redeem the Shell Products.

In the example provided above, given that 1,000 BonusLink Points had been used to redeem the Shell Product, 500 BonusLink Points will be reimbursed and credited back to the Customer's BonusLink Account after seven (7) working days from the Redemption Date.

6. Rebates of 50% will be reimbursed into Customers' Accounts on a weekly basis according to the following schedule :

Redemption period (up till 11.59pm on Tuesdays)	Rebate loaded by (Thursdays)
7 - 11 July	13-July
12 - 18 July	20-July
19 - 25 July	27-July
26 Jul - 1 August	03-August
2 - 8 August	10-August

7. Cancellation, returns and/or exchanges on items redeemed throughout the duration of the Program are not allowed. Customers are advised to check items thoroughly before proceeding with redemption.